

LOY O'KELLEY

Technical Program Manager | Enterprise Delivery Leader

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Government · Financial Services · Healthcare · Technology

Available: Full-Time Remote · Contract · Advisory

\$300M+

Programs Delivered

\$35M+

Revenue Generated

20M+

End-Users Impacted

12+ Yrs

Enterprise Delivery

PROFESSIONAL SUMMARY

\$300M+ in enterprise programs delivered across government, financial services, and healthcare. Technical Program Manager with 12+ years leading cross-functional technology initiatives at the intersection of Agile delivery, enterprise systems, and organizational transformation. MBA + MS Finance, Texas A&M. PMP | SAFe ACSM | Six Sigma Black Belt. Executed zero-downtime migrations at 2M+ user scale and built delivery relationships generating \$35M+ in follow-on revenue. Fluent in both technical and executive contexts. Remote-first across distributed, multi-timezone environments.

CORE COMPETENCIES

Technical Program Management

Agile / SAFe / Scrum

Enterprise IT Delivery

Cross-Functional Leadership

SDLC & DevOps Alignment

Stakeholder Management

Risk & Dependency Management

Program Governance & RAID

Budget & Schedule Control

AI-Augmented Delivery

Zero-Downtime Migrations

Data-Driven Reporting

PROFESSIONAL EXPERIENCE

Senior Manager, Transformation Delivery (Advisory) · KPMG

2021 – Present

- Directed 3 concurrent enterprise technology programs across government, financial services, and healthcare — full lifecycle ownership from discovery through hypercare with accountability for scope, schedule, budget, and C-suite escalation.
- FL AHCA — Medicaid Provider Service Module (\$20M+): Multi-agency platform modernization across 10+ workstreams and 15+ stakeholder organizations. Maintained CMS regulatory compliance throughout. Delivered on schedule with zero critical defects at go-live.
- CA EDD — \$25M Multi-Year Engagement: Managed a 20-person distributed Agile team through security remediation, operational modernization, and UX improvements on a platform serving 18M+ California residents. Grew the engagement through proactive executive relationship management.
- Merrill Lynch — Zero-Downtime Enterprise Migration (2M+ Users): Coordinated 8+ vendor teams, release-train dependencies, and validated rollback protocols across a 6-month program. Delivered ahead of schedule and under resource plan; generated \$10M+ in follow-on advisory work.
- Maintained real-time program health dashboards, RAID logs, and executive-facing KPI reports consumed at the VP and C-suite level across all active engagements.

Managing Director (Founder) · Sapper Coding

2018 – 2021

- Founded and scaled a technology consultancy to \$25M+ in client contracts — operating as CEO with full authority over business development, P&L, delivery operations, and team growth.
- Closed enterprise technology development engagements across multiple industries through consultative selling and executive relationship management.
- Built and led cross-functional delivery teams; drove Agile adoption and modern tooling that improved throughput and enabled scalable service expansion.

Senior Program Manager | Infantry Officer · U.S. Army

2013 - 2018

- Managed a portfolio of multidisciplinary programs valued at \$250M+, overseeing 5+ concurrent initiatives with teams of 100+ personnel across multinational environments. 100% mission success rate.
- Applied rigorous risk management and adaptive planning under extreme pressure and resource constraints — directly transferable to complex enterprise delivery environments.
- Commissioned officer (promoted from NCO); Combat Infantryman Badge (CIB) recipient. Security clearance eligible.

EDUCATION

Master of Science, Finance — Texas A&M University	2020
Master of Business Administration (MBA) — Texas A&M University	2019
Program Management & Finance Certifications — Harvard Business School (Executive Ed.)	2021

CERTIFICATIONS & RECOGNITION

Project Management Professional (PMP) · PMI **SAFe Advanced Scrum Master (ACSM)** · Scrum Alliance **Six Sigma Lean Black Belt** · Six Sigma Academy
SAP Certified · Texas A&M **Meritorious Service Medal** · U.S. Army **David L. Clark Leadership Award** · National Leadership Institute

TECHNICAL PROFICIENCY

Delivery & PM: Jira, Jira Align, Linear, Azure DevOps, Smartsheet, Microsoft Project, Asana, Monday.com, ClickUp, Confluence, Planview, Workfront

AI & Agentic Tools: Claude (Anthropic), ChatGPT-4o, Microsoft 365 Copilot, GitHub Copilot, Cursor, Google Gemini, Perplexity AI, Notion AI, Slack AI

Automation: Power Automate, Zapier, Make (Integromat), n8n, Retool — workflow design and AI-augmented delivery pipelines

Analytics & Reporting: Power BI, Tableau, Looker Studio, Advanced Excel, EVM, Monte Carlo Simulation (Palisade @Risk, Oracle Crystal Ball)

Collaboration: Miro, Figma, Loom, Notion, Slack, Microsoft Teams, Google Workspace, SharePoint

Enterprise Systems: SAP, Oracle Financials, ServiceNow, Salesforce, HubSpot, Workday, GitHub — SDLC and DevOps pipeline fluency