

When the program is bleeding, the first 14 days decide it.

End-to-end recovery of distressed, multi-stakeholder enterprise programs — led by a Big Four transformation delivery leader and retired U.S. Army officer. Delivering what others struggle to finish.

\$75M+ PROGRAMS DELIVERED	20M+ END USERS IMPACTED	Big Four TRANSFORMATION DELIVERY	U.S. Army OFFICER (RET.)
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WARNING SIGNS YOU NEED THIS

- Status has been green for two quarters and everyone just discovered it was a polite fiction.
- Vendors are pointing at each other; the steering committee is asking questions nobody wants to answer.
- Every week the program costs more and delivers less — and the cost of failure has stopped being abstract.

THE SAPPER METHOD — THREE PHASES

- **Phase 01 · Diagnose (first 14 days):** day-one RAID rebuild, stakeholder map, dependency audit, and a written, honest read of where the program is actually breaking.
- **Phase 02 · Stabilize:** governance cadence reset, executive reporting that tells the truth weekly, risk burn-down with named owners, scope discipline.
- **Phase 03 · Deliver:** release-train discipline, dependency choreography, accountability for outcomes — and the next leader trained on the runway before exit.

REPRESENTATIVE RESULTS

- \$20M+ CMS-compliant Medicaid platform overhaul — 10+ workstreams, 15+ stakeholder organizations, zero critical defects at go-live.
- \$25M multi-year state platform modernization serving 18M+ residents — stood up the governance cadence the program had been missing.
- Zero-downtime enterprise migration for 2M+ users across 8+ vendor teams — delivered ahead of schedule, under resource plan.

ENGAGEMENT MODES

- 14-day diagnostic sprint · interim program leadership · remote contract · advisory. Compensation and terms shared on the intake call.

START A CONVERSATION

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